



2 June 2020

Hello Neighbor,

As the summer sun rises to meet us, we welcome it and the increased opportunity to enjoy the outdoors. All of us at the Housing Authority hope you and yours are well. We have missed serving you and look forward to *slowly* welcoming you back to our offices. Here's an update on what we are planning:

How to meet with us:

- ❖ Effective Monday, June 8th, in-person appointments can be scheduled between 9:00am and 4:00pm Monday through Friday. The modified hours will allow time to clean our meeting spaces regularly. As much as possible, arrangements should be made in advance. Call your property manager to schedule a time.
- ❖ When you meet with us, only one (1) household will be permitted at a time. As you notice others in the office, please wait outside.
- ❖ Wear a mask, it's required. We will too. Masks may be removed only when parties maintain the six (6) feet distancing requirement at all times.
- ❖ Meetings will be held in a space which allows appropriate distancing. For this reason, our individual offices to include the Pines office, will remain closed.

Maintenance and Annual Renewals:

- ❖ Maintenance requests should always be communicated to us. We will work with you to establish the appropriate timing and safe measures needed to respond appropriately.
- ❖ Annual processes such as re-certifications and lease renewals will continue while incorporating current safety practices.

Other actions, such as legal transactions will return effective July 25th. Therefore, please note the following:

- ❖ Late fees will resume in August. If rent is paid after the 6th of the month, a \$25 late will be assessed. You are *strongly encouraged* to communicate with your property manager regarding balances on your account.
- ❖ Other legal transactions, such as eviction and non-renewals will resume at this time.
- ❖ If you had paused your ACH transactions for April and May, those will (automatically) reinstate in June.

To close with a few additional EPHA news items:

Graduates, we join your friends and families, and congratulate you on your accomplishment! We too are proud of you! You have held strong during this unprecedented time and faced it with strength and tenacity. ***Graduates***, we wish you continued success as you enter the next stage of your lives!

EPHA has been working on the development of 26 one, two, and three bedroom apartments. Our property, Peak View located at 1551 S St Vrain Avenue will support individuals and families employed (or self-employed) in the Estes Valley for at least thirty hours a week, year round. This property will not have income restrictions. We are targeting a July construction start date. There is still much to do, and we wanted to keep you in the loop on our plans.

Finally, we remind everyone to continue to **take care of yourself**. Listen to your needs. This benefits those around you and those you care for. Stay healthy for them!

As always, we welcome your comments. Continue to share where we can do better and support you further. To all of our families, stay safe and be well.

Naomi Hawf
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