



24 April 2020

Dear Resident,

It has been a while since I have communicated with you. I hope you and your family remain healthy and cared for. The purpose of this communication is to provide updates on our operations, as well as additional resources (on the backside of this document).

The Estes Park Housing Authority staff and board strive to remain available to you during this challenging time. We recognize that we all will experience this pandemic differently, with individual needs and challenges. If there is way that we can better serve you, please don't hesitate to communicate with us.

Here is an update on **our operations**:

- All staff remains healthy.
- Maintenance needs are reviewed individually. We are addressing needs that impact safety and require urgent attention. If we can defer maintenance, we will opt to do so.
- Our administrative staff continues their work to complete re-certifications, lease renewals and to fill vacancies.
- With all we do, we work to maintain social distancing, and continue to follow sanitary and health requirements.

Previously, we offered the option to defer rent. This was an option not an automatic action. Further, a deferral implies it is to be paid later, thus you needed to speak to your property manager to make arrangements. If you have not paid rent and are delinquent, you need to speak with your property manager immediately.

Finally, I would like to share a rent forgiveness program we have been able to put in place with the assistance of the Town of Estes Park. Rent forgiveness allows a portion of your rent to be waived.

Not long ago the Town established a Community Relief Fund to focus on needs related to food insecurity, housing, and support for local businesses and organizations. EPHA applied for funds on our residents' behalf to provide rent forgiveness. We were granted funds and have matched them. We have created an application process to apply for this rent forgiveness. If you have experienced reduced work hours or job loss as a direct impact from COVID-19, we encourage you to complete the application. Keep in mind, this is an application and will require approval by EPHA staff. Approval or denial will be provided in writing within one week of receipt of a completed application. Applications should be returned by Monday, May 4<sup>th</sup> at 5:00pm to the drop box at your property. For the Pines and Cleave, an envelope marked "Rent Forgiveness Applications" has been posted on your building's cork board and will be removed on Monday, May 4<sup>th</sup> at 5:00pm.

We are all in this together. Stay safe and be well,

Naomi Hawf  
Executive Director  
970 699 9585

<b>EPHA Main Office:</b>	970 591 2535
<b>Talons Pointe and Lone Tree:</b>	Mariann 970 203 5470
<b>Pines, Cleave, and Peak View:</b>	Duncan 970 586 8407
<b>Falcon Ridge:</b>	Amanda 970 586 3521

[epha@estes.org](mailto:epha@estes.org)  
Joe 970 372 8552  
Nancy [nmclemore@estes.org](mailto:nmclemore@estes.org)  
970 308 7905 (answered by Scott)

- **Rental Assistance:**

- Neighbor to Neighbor - Fort Collins (970) 484-7498
- Homeward Alliance (970) 658-9878
- Brothers Redevelopment (844) 926-6632
- Salvation Army (855) 768-7977
- Neighbor to Neighbor - Loveland (970) 663-4163
- Crossroads Ministry (970) 577-0610

- **Unemployment Assistance:**

- Visit [Colorado.gov/cdle/unemployment](https://colorado.gov/cdle/unemployment)
- For those with the last name beginning with A through M, you may file a claim on Sunday, Tuesday, Thursday, or after noon on Saturday.
- For those with the last name beginning with N through Z, you may file a claim on Monday, Wednesday, Friday, or before noon on Saturday.

- **Medical Assistance:**

- If you don't have health insurance, lost your health insurance or will lose your health insurance, contact ColoradoPEAK for special enrollment through Thursday, April 30 at (855) 752-6749 or visit [ConnectForHealthCO.com](https://connectforhealthco.com)
- Colorado PEAK can also provide Food or Cash Assistance (800) 536-5298
- Larimer County Human Services (970) 577-2050

Additionally, if you are in a position to donate or volunteer, may we suggest Estes Park Non-Profit Resource Center ([epnonprofit.org](https://epnonprofit.org) and (970) 480-7805) and Crossroads Ministry (970) 577-0610.