



1 April 2020

Dear Resident,

Our world continues to change around the implications of the Coronavirus (COVID-19). We hope that you and your family are managing during this challenging time. We remain available to assist you and rely on you to share with us where you may need our support. The activity and responses that are occurring around the world are new to us all, so know that we remain open to your thoughts and communication.

While we have offered the option to defer your April and May rent due to impacts from COVID-19, we also recognize there may be other needs you and your family need during this time. Stay in communication with your property manager and you can feel free to complete our survey repeatedly if you are more comfortable sharing updates electronically (<https://www.surveymonkey.com/r/EPHACOV19SRV1>).

We have attached a Resource Guide that has been developed by the Non-Profit Resource Center. In addition to the attached guide, **Wi-Fi** is another resource available in our community via Airbits and TDS.

- Airbits service allows students who do not have Wi-Fi to turn in class work and join online class time. The network is called DriveIn-WiFi and can be accessed from new locations; 1) in the parking lot south of Airbits office at 439 W Elkhorn Ave #3 and 2) in the upper Stanley Village parking lot (near True Value).
- TDS is offering "New customers with students or financial need will be eligible for 60 days of free internet access, to help assist with work- or school-at-home scenarios." Full information can be found at HelloTDS.com and click on the top COVID-19 Customer Updates

As a friendly reminder, please practice self-care. Healthy eating, staying well hydrated, exercise and regular sleep can build emotional and physical resilience. Taking care of yourself first benefits all those around you and those you care for. Please take the time to pay attention to your individual needs.

As far as our operations, we remain available to you electronically in our offices. Do keep in mind, we too need to practice self-care. Thereby, don't be alarmed if you get our voice mail. Leave a message and we will be in touch.

For every household, you are in our thoughts and keeping you all safe and housed through this challenging time remains our priority.

We are in this together.

Stay safe and be well,

Naomi Hawf
Executive Director
970 699 9585

EPHA Main Office:	970 591 2535	epha@estes.org
Talons Pointe and Lone Tree:	Mariann 970 203 5470	Joe 970 372 8552
Pines, Cleave, and Peak View:	Duncan 970 586 8407	Nancy nmclemore@estes.org
Falcon Ridge:	Amanda 970 586 3521	970 308 7905 (answered by Scott)